



# OUR SATISFIED CLIENTS

## COMPLAINT MANAGEMENT SOFTWARE (8D)



- Varroc Polymers Ltd.
- Klaus Multiparking India Pvt. Ltd.
- Shiv-Om Brass Industries
- Kakade Lasers
- Klaus Union India Pvt. Ltd.
- PM Cona Industries
- Nikhtish Engineering Pvt. Ltd.
- KSB Pumps Ltd.
- Shree Engineering Pvt. Ltd.
- Fevino Industries LLP
- Technofab Industries Pvt. Ltd.
- Atharv Services



# OUR OTHER SOFTWARES

[www.fastwmssoftware.com](http://www.fastwmssoftware.com)

[www.fastmaintenancesoftware.com](http://www.fastmaintenancesoftware.com)

[www.fastplanningsoftware.com](http://www.fastplanningsoftware.com)

[www.fasterpsoftware.com](http://www.fasterpsoftware.com)

[www.fastcrmsoftware.com](http://www.fastcrmsoftware.com)

[www.fastplanningsoftware.com](http://www.fastplanningsoftware.com)

[www.fastprojectsoftware.com](http://www.fastprojectsoftware.com)

[www.fastbillingsoftware.com](http://www.fastbillingsoftware.com)

[www.showmytasks.com](http://www.showmytasks.com)

Based on IATF, VDA Standards

### Improsys

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 Website www.improsys.in



Recognized as top player in Software and Inventory Market by various global research reports.

### Improsys

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8D Status Tracking Dashboard



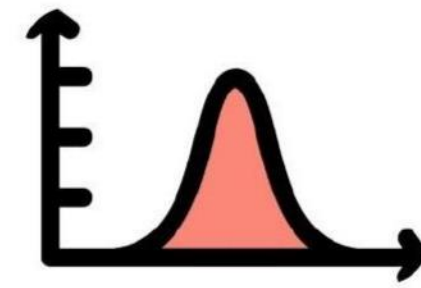
Complaint Trend Analysis



COPQ Analysis



Pending Actions Analysis



PPM Analysis

Complaint Register

Q-Alert Notification to CFT

6W1H Approach for Problem Description

Inventory Analysis in Containment Actions

Ishikawa Diagram for Root Cause Analysis

Why Why Analysis for Verification and Validation

Corrective and Preventive Actions

Pending Action Alerts

Upload Supporting Documents

Horizontal Deployment

Customer Feedback

Effectiveness Tracking

8D Output Format

PTDB Report

Time taken to Close Complaint